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FPT CORPORATION EARNING REPORT 2020

01/2021



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FPT's Performance for 2020



FINANCIAL PERFORMANCE IN 2020

Unit: VND Billion



IT INVESTMENT SURGED AGAIN IN THE 2ND HALF OF 2020

- Due to the negative impacts of COVID-19 on domestic and global enterprises, the new orders of IT projects slowed down significantly in the first half of 2020
- In the 2nd half of 2020, as clients got used to remote working, the domestic and global demand for IT outsourcing surged back, increasing the volume of new orders and setting the foundation for 2021's growth



PERFORMANCE BY BUSINESS SECTOR

Unit: VND Billion





Unit: VND Billion



Performance by Business Segment



2020 PERFORMANCE BY SEGMENT

Unit: VND Billion

GLOBAL IT SERVICES		DOMESTIC IT SERVICES	
12,000 (+10.6%) in Revenue		4,805 (-2.6%) in Revenue	
1,970 (+14.4%) in PBT		267 (+6.8%) in PBT	
TELECOM SERVICES	ONLINE ADVERTISING		EDUCATION, INVESTMENTS, AND OTHERS
10,867 (+11%) in Revenue	599 (-1.6%) in Revenue		1,559 (+1.6%) in Revenue
1,819 (+22.2%) in PBT	256 (-20.3%) in PBT		950 (+7.5%) in PBT

GLOBAL IT SERVICES: DIGITAL TRANSFORMATION ACCELERATED

- APAC market delivered robust growth thanks to successful efforts in controlling the pandemic
- DX Revenue increased by 31% with a surge in demand for Cloud, Internet of Things, and Low code technology









GLOBAL IT SERVICES: WINNING MULTI-MILLION-USD PROJECTS

Winning multiple \$100-million projects, FPT gained large volume of new orders (signed revenue)



Signed Revenue & Productivity

• Signed Revenue for 2020 posted VND 13,095 (+23%)



Clients

- Number of clients with revenue from \$500k: 226 (+19%)
- Number of clients with revenue from \$1 million: 118 (+8%)



Deals

- Semi-mega deals (\$500k+): 193 (+8%)
- Mega deals (\$1 mn+): 90 (+38%)



TECHNOLOGY ACTIVITY: INCREASE ADDED VALUE

CAPACITY: NEW FACILITIES AROUND THE WORLD



A Global Delivery Center in India, expected to employ 1,000 staffs

A near-shore development center in Costa Rica to serve clients in the USA

MADE-BY-FPT: COMMERCIALIZATION AND RECOGNITION



Commercialized products in 2020: FPT elnvoice, Surround Core ERP, FPT EagleEye, FPT. Spro, FPT eSign Cloud, akaAT, akaMES



FPT's products received well-recognized awards from Make in Vietnam 2020, IT World Awards, Stevie[®] Awards

CAPABILITY: NEW AI RESEARCH CENTER



Partnering with Mila AI Research Institute in Canada, FPT is building a large-scale AI Research Center



TELECOM SERVICES: STEADY GROWTH

Thanks to effective cost management and more profitable PayTV Service, Telecom Services increased margin



EDUCATION SECTOR: DEMAND FOR IT EDUCATION INCREASES

Despite the negative impacts of COVID-19, Education sector has grown strongly due to increasing demand for private education, especially in IT programs, contributing nearly \$100 million to the top line

